

I would like to nominate Charles "Charlie" Reed, a Ground Maintenance Volunteer for the Clarkston Natural Resource Management Office. He has served as a volunteer in our office for over 5 years. He routinely works above and beyond his volunteer agreement of 25 hours per week. He is always willing to lend a hand and will change his personal plans to accommodate issues in the park or help someone in need. Over the past year, Charlie has often been our only volunteer, and this has been tasking on him, but refuses help and always gives 100%. Oftentimes, Charlie was the only person working in the recreation areas on the weekends and holidays. He was the sole person unlocking and locking gates and bathrooms in recreation areas, ensures bathrooms remain clean and usable, trash is picked up and the trash cans are emptied, dog bag dispensers are full, and making front-line visitor contacts.

While locking on the weekdays, I have often asked Charlie to lock for me because I was in the middle of a Visitor Assistance issue. He is always willing to drop everything to help me or others out. Charlie also assists with mowing and collecting leaves in the park. He assists with boat patrols, reporting incidents, and always keeps the ranger staff informed. Charlie is a positive presence in our parks and is known to many of our frequent visitors. Visitors feel comfortable sharing their issues and praises with him. He also actively helps in our volunteer recruitment efforts. His dedication to the USACE and his position is unparalleled. His willingness to always help others is unmatched, and his attention to detail while performing his duties is rare. The most commendable quality of Charlie is that he does this all with a smile on his face.